

Shawneeque H. Pierce

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Objective

To obtain employment as a Rehab Liaison in an administrative healthcare setting.

Experience

October 2017 – present

Rehab Clinical Leader | COTA | RehabCare, Kindred Healthcare, Inc.

- Completed daily staffing and clinical management that included case management and care planning to promote safe return to prior level of function.
- Duties included 50% managerial administration and 50% clinical therapy.
- Responsible for department budget, monitoring revenue and expense.
- Participated in daily leadership meetings to update Medicare RUG levels.
- Communicate and coordinate patient treatment plans, progress and discharge planning with physicians, family members, rehab therapists, and other healthcare professionals.
- Implement programs to effectively improve overall health and utilization patterns to assist with discharge planning and progression of care to reduce inpatient admissions and readmissions/rehospitalizations.

May 2015-September 2017

Rehab Director | COTA | Anchor Rehab, CareVentures, Inc.

- Managed 11 therapist team, inclusive of Physical Therapist, Occupational Therapists and assistants, Speech Language Pathologists, and rehab aide.
- Communicate with patients, families, nursing, and administration on a daily basis to ensure patient-centered care.
- Participate in daily meetings with MDS to achieve proper RUG levels and coordinate medical diagnoses.
- Monitored costs and resources used to achieve optimal RUG utilization.
- Complete monthly reviews of therapist documentation to decrease ADRs.

- Conduct weekly rehabilitation meetings to identify areas of concern with patients and areas of improvement with staff.
- Marketing of therapy services utilizing monthly success stories highlighting patient Functional Outcome Measures/ gains.

Sept 2014-January 2015

COTA | All About Care Home Health Agency, Care Advantage, Inc.

- Provided home-based occupational therapy services in accordance with physician's orders and plan of care established by occupational therapists.
- Coordinated weekly sessions in collaboration with patients and family or caregivers to maximize participation and follow through of OT training.
- Entrusted with company-issued phone and laptop to maintain ongoing accuracy and timeliness of daily documentation.

July 2009-August 2014

Program Director | COTA | Genesis Healthcare, Inc. (Virginia and Maryland)

- Responsible for direction of the Rehabilitation Services department and staff.
- Ability to plan and organize orientation and in-service training for department staff members and participate in guidance and educational programs.
- Communicate appropriately to physicians, staff and administrative team.
- Maintain efficient and effective department operation while requiring compliance with all state, federal and local regulatory laws, standards and protocols.
- Interact professionally with patients and family in the formation of the plan of care.

December 2004-June 2009

COTA | Golden Living Center, Aegis Therapies, Inc.

- Maintained a caseload of 6-10 patients a day (provided treating, billing and documentation for each patient)
- Demonstrated effective time management techniques in order to produce a productivity level of 80-90% per hour
- Provided individualized treatment to patients ranging from 65 to up of age whose challenges involved physical, cognitive and psychological impairments
- Provided training for family and caregivers

Education

- A. A. S. Occupational Therapy Assistant, J. Sergeant Reynolds Community College, Richmond, VA, December 2004
- B.S. Healthcare Administration, University of Maryland Global Campus, College Park, MD. (est date of completion- May 2021)

References

***Available upon request