

Jennifer MBONU

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SOFTWARE / WEB DEVELOPER

1+ years of experience developing and maintaining web and mobile-first applications, leading technical teams, and creating content to promote traffic/brand awareness.

WORK EXPERIENCE

Information Engineering Technologies Limited • Lagos State, Nigeria • 03/2022 - Present

Technical Writer

- Developed and launched user-friendly support documentation for complex software, which reduced the support team's time by 30% in 3 months.
- Increased technical documentation accuracy by 20% in 6 months, reducing technical team complaints by 25%.
- Increased readership of technical documentation like user manuals, API documentation, and guides by 30% in 6 months, resulting in improved customer engagement.
- Conducted reviews of documentation to ensure accuracy and consistency.

Frontend Engineer

- Collaborated with a new agile team to develop the next version of the main product, utilising cutting-edge technologies such as ES6, AngularJS, React.js, Figma, SASS, and more.
- Followed a truly agile workflow, actively participating in daily stand-ups, weekly sprint reviews, sprint planning, and sprint retrospective meetings, promoting efficient teamwork and project delivery.
- Quickly acquired proficiency in additional technologies, including C#, Dotnet, and APIs, enabling effective integration and collaboration with backend systems.
- Actively contributed to the team's architectural decisions and technical discussions, leveraging expertise in front-end development to drive innovative and scalable solutions.
- Implemented responsive designs and optimised web applications for performance and cross-browser compatibility.

Web Development Intern

- Created and deployed mobile-first designs and applications while learning new languages and frameworks.
- Built personal and collaborative user-friendly projects, including email templates, applications, and landing pages, from concept through deployment.
- Collaborated with the product team to implement new feature developments.
- Developed and launched a website within 3 months that attracted 10,000+ visitors/month.

Impact HER Africa • 02/2021 - 07/2021

Content Developer and Marketing Specialist

- Coordinated content distribution across all digital channels, including social media for over 3500 African clients within six months.
- Developed digital content to promote traffic/ brand awareness to our client's online channels.
- Hosted digital strategy meetings with clients across Africa over Zoom and Google Meet to achieve clients' marketing goals.
- Anchored educative webinars for clients across Africa.
- Assisted customers via multiple channels including email, social media, meetings, SMS and phone calls.
- Wrote 20% of client's web copy and web content monthly resulting in an increased engagement and conversation rate across all platforms.

EDUCATION

Digital Skills Training in Frontend Web Development

Innkeeper.work • 11/2021 - 02/2022

In-depth training in Web development, its technologies and stack.

Bachelor of Science (B.Sc.) in Cell Biology and Genetics

University of Lagos • GPA: Second Class Upper • 01/2012 - 01/2016

CERTIFICATIONS

SheCodes Responsive

SheCodes • 08/2023 - Present

SheCodes Basics

SheCodes • 05/2023 - Present

SheCodes Plus

SheCodes • 07/2023 - Present

Scrum Fundamentals Certified (SFC)

SCRUMstudy - Accreditation Body for Scrum and Agile • 03/2023 - Present

SKILLS

Cascading Style Sheets (CSS), JavaScript, Creative Writing, Cross-functional Collaborations, Documentation, Figma (Software), Front-End Development, GitHub, HTML, Jira, Markdown, Object-Oriented Programming (OOP), Project Management, React.js, SASS, Technical Support, WordPress, Docusaurus, Product Management, API Documentation, Technical Writing, Angular, Git, .NET Framework, Analytical Skills, Bitbucket, C#