ANIMASHAUN MUTIU BIOLA

76 Adeba town Lakowe, Ajah Lekki-express way Lagos State. |07016307849| anisbiola@gmail.com

B. Engr (Computer Engineering) DOB: 14/06/1993

INFORMATION TECHNOLOGY SUPPORT

Computer Engineering graduate with experience in Technical ICT support, Microsoft tools, Software Development and general Information and Communication Technology management, experienced working on network servers. Seeking an opportunity to leverage on these skills, learn and advance my professional expertise.

WORK EXPERIENCE

DREAMWORKS INT. SYSTEM - *System and Network Administrator*   **January 2021 - April 2023**

- Managed Active Directory, DHCP, added users to the domain.
- Provided hardware & software supports to users.
- Installed, Configured and Troubleshooted Windows 7, 8 and 10 Operating System with Support.
- Configured and managed Microsoft Exchange.
- Configured and managed Microsoft Office 365.
- Backed-up servers in the corporate network.
- Checked and maintained door access and biometrics systems
- Checked and maintained the office data center.

HOFFENHIEN TECHNOLOGY - *System and Network Administrator*   **August, 2019 – November, 2020**

- Designed and developed mobile application for customers to report complaints.
- Designed a Chat Bot using dialog flow that will help users resolve IT support related issues.
- Lead programmer for inq. Hackathon Competition
- Provided hardware & software support for users
- Installed, configured and troubleshooted of network printer issues and Voice Over Internet Protocol (VoIP) devices.
- Managed Active Directory, DHCP, adding users to the domain.
- Installed, configured and troubleshooted Windows 7, 8 and 10 Operating System with Support.
- Installed, configured and troubleshooted MacOS Operating System.
- Configured and managed Private Automatic Branch Exchange (PABX).
- Configure and manage Microsoft Exchange and Microsoft Office 365
- Maintained the office network center on a daily basis
- Designed web related contents.

UNILEVER NIGERIA LTD – Information Technology Intern

- Installation, Configuration and Troubleshooting of Windows XP, Vista, 7 and 8 Operating System with Support

- Preventive/corrective maintenance on Laptops, desktop and servers.
- Laptop and desktop repairs with support.
- System Update and disk fragmentation.
- Provided Technical Support Virtualization (Desktops and Storage)
- Detected and resolved Malware and Antivirus issues as a Technical Support.
- Incident and tracking and problem management.
- Network administration, administering and designing LANs, TCP/IP, adding users to the network
- Topology, WANs internet and intranet, network connectivity troubleshooting, ping, tracert, telnet.
- Communicated and negotiated with users, specialists, staff and suppliers.

EDUCATION

Federal University of Technology, Minna, Niger state.

Bachelor of Engineering in Computer Engineering (2018)

CERTIFICATIONS

Microsoft Certified: Azure Administrator Associate
Microsoft
New Horizons Computer Institute, Ikeja, Lagos State.

Certificate of Completion, Cisco Certified Network Associate (CCNA)

Entry Certification in Business Analytics(in-view)

International Institute of Business Analytics (IIBA)

Confederation of Project Managers

Project Management Professional Proficiency Certificate

Network Security Associate NSE2

Fortinet

REFEREES

Referees would be available on request.