Katerina Harris

183 Silverspring Dr Cincinnati, OH 45238 513-607-6180, mrsharris6912@gmail.com

EDUCATION

Seton High School Cincinnati, OH 2006-2010

<u>Cincinnati State</u> Cincinnati, OH

Completed 24 credits

EXPERIENCE

Company USAA

September 1, 2019 – present

Answering calls. verifying premiums & dwelling. Changing lienholders. Working from home & multitasking. Generating invoices, receipts, replacement cost letters, certificates of insurance. Working with auto loans & mortgage loans

Armor USA 2017-2019

Packer Hebron, KY

Forklift driver, RF scanner, Assembly line worker, Packing, Lifting up to 50 lbs. Quality control, Inventory specialist.

Official Job Title
May 2015 – 2017
Bethesda Family Practice
Cincinnati, OH

- Trained new employees
- Scheduled patient appointments
- · Prioritized responsibilities and projects
- Assembled New Patient Packets
- Distributed "No Show" letters for noncompliant patients
- Maintained patient insurance information

Cashier/Shift Leader Oct 2013 – Dec 2014
Aldi Colerain, OH

- Cleaned and organized pallets
- Managed stock and inventory
- Deposited installments to PNC Bank

Sorter
Amazon
Oct 2012 – Oct 2013
Hebron, KY

Maintained efficiency via scanning packages and wrapping

and loading pallets

- Operated heavy machinery including a pallet jack
- Exhibited physical stamina and strength in lifting > 50 lbs and remaining on foot for multiple consecutive hours

LEADERSHIP & ACTIVITIES

- President of Future Business Leaders of America, 2006-2010
- Active member of Diabetes Management group to improve patients' A1C Levels