# Lisa Golen

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# **Professional Summary**

A dedicated professional with critical problem solving and intuitive communication skills with patients, families, and coworkers. As well, extensive experience in case management and recreational therapy.

# Skills

- Organization
- Time Management
- Service-oriented
- 51 WPM

- Group facilitation
- Assessment and Care Coordination

# Experience

#### **Brookdale Senior Living, Northbrook, IL** *Activity Aide,* Oct. 2017-Current

- Provided bathing and other toiletry assistance to residents.
- Completed light housekeeping and laundry when necessary.
- Provided companionship to residents.

# Glen St. Andrew Living Community, Niles, IL

Activity Aide, April 2016-July 2017

- Completed frequent progress/case notes under state regulation.
- Organized holistic therapeutic recreational activities for residents.
- Assisted recreational nursing assistant with resident exercise.
- Conducted intake and quarterly assessments on residents.

# Ballard Respiratory and Rehabilitation, Des Plaines, IL

Activity Coordinator, March 1999-April 2016

- Organized group activities for residents at various stages of care.
- Performed bedside visits for bed bound clients.
- Built rapport with residents to establish a comfortable environment.
- Collaborated with colleagues on best practice for activities with resident restrictions in mind.

# Education

# **University of Wisconsin – Oshkosh**

Bachelor of Science and Letters - Sociology, May 1992