

**JAWAD TAJI**

4654 grinding stone dr  
,raleighNC,27604

**Tel: 919-9999955**  
**Email:freshstep@yahoo.com**

**PROFILE:**

An accomplished ,goal oriented professional with notable diverse experience an in-depth knowledge in sales ,marketing,financial, and business development functions. I am a decesive leader with proven skills.

**AREA OF EXPERTISE:**

Customer services / customer centric focus  
Languages English ,Arabic ,Spanish ,and french moroccan dialect and multiple arabic

dialects.

excellent knowledge of north african and europe laws regulations expertise in socila life in multiple countries in even small details in morocco and most north african countries some central and south african countries and most of europe countries spain france belgium holland italy switzrland and United states of america.

Financial advisory  
Business/ Marketing/ Promoting

**EDUCATION:**

**private law and medicine classes**

**1996** Engenieering classes- Faculte Polytechnic of Mons - Belgium

**1994** Associate in Mathematics Superior and Special - Center of classes for  
Engineering Preparatory Marrakech - Morocco

**1992** HS Diploma in Advanced Mathematics Science - Marrakech - Morocco

**CAREER HIGHLIGHTS:**

**2014 to current : Amigo cab : driver**  
***providing transportation to customers including deliveries.***

**2011 to 2013 : KODAK call center : bilingual TRC French/Spanish and English : technical trouble shooting for Kodak kiosks ,labs,minilab ,printer ,Online order ,network configuration** :responding to incoming calls and assisting operators with questions regarding equipment operation, technical troubleshooting, and repair, assisting the customer in diagnosing equipment problems dispatching a field technician to service the equipment, seeking to achieve a high level of customer satisfaction by improving equipment operation and reducing down time of the equipment ,fully trained in kiosk ,printers ,connectivity, scanners ,minilab,all digital input,  
Software and hardware ,processors .. handling us and Canada and multilingual calls ,received  
Excellent customer service certificate of appreciation and excellent productivty

**2009 to 2011 : : AMIGO TAXI : driver**  
Driving customers to desired locations including deliveries

**2008 to 2009 CCBCB Coca Cola Bottling Co .Consolidated  
Route Sales Representative Raleigh , NC**

Presale account, tellsale , cold bottle , full service  
Setting the fair accounts and servicing them  
Delivering and seeting multi accounts:retail , grocery ,restaurants,conventional centers,games

**2007 to 2008 Snyders of Hanover route sales representative  
Durham , NC**

Delivering and merchandinsing multi accounts: retail, grocery stores,restaurant hotdog stands, convenient stores  
Rotating and keeping up with the freshnest of items  
Running DSD tickets, collecting funds  
Running recievers check tickets  
Building displays and endcaps

**Raleigh ,NC**

Subcontractor to Progress Energy  
Electronic Meter Installations /Replacement  
Rewiring metering devices

**1999 to 2005 PBV Pepsi botteling Ventures Sales Representative  
Garner , NC**

Servicing multi accounts ,executing sales plan by achieving at least 84%  
of sales increase each period  
Merchandising , Placing orders ,Setting up elements paid for by the company  
Placing extra elements in each location  
Customer satisfaction

**1996 to 1999 Harris Teeter Grocery Manager Raleigh, NC**

Store Operation Management  
Assuring productivity , providing friendly work enviroment  
Responding to customers requests and concerns  
Merchandising , Placing orders , Building displays

**1996 to 1998 Home appliances company Service Technician  
Raleigh ,NC**

Repairing appliances such as washers , dryers and microwaves  
Installing commercial /residential appliances  
Selling parts  
Providing excellent Customer Services

**REFERENCES:**

Available Upon Request