# **Brittney Raymond, R.T.(R)**

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Registered Radiologic Technologist with over eight years experience in the Health profession with over twenty years of progressive customer service experience. Organized leader with the ability to excel in dynamic, fast-paced environments. Results oriented and self-motivated contributor that can exceed expectations on a continual basis. I am looking for a demanding position that will use my skills and develop my knowledge in the medical field.

## **Education**

Elgin Community College 2010-2013

Associate of Applied Science in Radiography

Elgin, Illinois May, 2013

Grand Valley State University 1999-2003 **B.S. in Communications** December, 2003

Allendale, Michigan

# **Licensure/Certifications/Professional Memberships**

ARRT Certification #514028

CPR – Health Care Provider Level

ASRT

Phi Theta Kappa

July 11, 2013

Expires April, 2021

2011-Present

2010-Present

Work Experience

Mercy Health Saint Mary's 2014-present

### Registered Radiology Technologist

Responsibilities included: Under supervision and according to established policies and procedures, performs accurate and efficient diagnostic exams in all areas of general radiology. Applies principles of radiation protection and complies with ALARA (regulations). Acquire an accurate patient history and document in the medical record. Perform radiographic and related patient care procedures using age appropriate methods for Patient's physical ability and/or limitations. Effectively communicates with customer service, administrative, medical staff and peers. Able to accurately and efficiently use hospital computer systems for verifying orders, viewing schedules and sending information to PACS. Assists in the training of students/new hires.

The Children's Place 2009-2012

#### Sales Associate

Responsibilities included: Customer satisfaction, employee training, marketing, organizing and executing special events resulting in increased sales, identifying opportunities to improve processes.

Van Eerden Food Service 2008-2009

#### Assistant Manager of Customer Service

Responsibilities included: Created and modified policies and procedures to meet company standards, customer relations, managing client accounts on a daily basis, employee training, maintaining and producing daily reports, supporting sales representatives through teamwork and order processing.

# Client Service Coordinator

Responsibilities included: Scheduled and followed up on client appointments, maintained over 1200 client financial accounts, employee training, processed daily financial transactions on client accounts, worked closely with financial advisers to attain new clients and retain current clients, maintained client confidentiality and performed receptionist and Executive Administration duties.

Gibson's Restaurant 2001-2004

#### Restaurant Server

Responsibilities included: Interact with the customers directly and quickly in a manner which promotes the highest level of customer service, demonstrate teamwork by keeping an eye on my fellow server's tables and help out when possible, responsible for delivering excellent customer service.