

Olyvia Mickens

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Hello, my name is Olyvia Mickens. I am 23 years old aspiring a couple future careers. I have recently graduated from beauty as a certified esthetician. I am looking to go back to college to earn my masters degree in Early Childhood Education and Business. I am also looking to further my certifications on skin, health, body care, and medical.

Authorized to work in the US for any employer

Work Experience

Shift Supervisor

Metz Culinary Management - Avoca, PA
March 2022 to Present

I work in the Dunkin' Donuts we have in the airport. I bake and serve the customers giving great customer service and keeping the restaurant clean at all times

Home Health Aide

CareSphere - Bethlehem, PA
February 2022 to Present

I do basic house chores like laundry, sweeping, mopping, cleaning, cooking, taking care of pets, preparing meals, making sure medication is taken, assist with walking if needed for an elderly lady who has also recently had back surgery.

Arcade Attendant

Family Entertainment Group - Pocono Summit, PA
August 2021 to November 2021

Make sure the guest get their game cards as well as their tickets and prizes. Run the games for guest to play. Make sure the game floor is clean.

Water park front desk

Kalahari Resorts - Pocono Summit, PA
March 2021 to July 2021

Check people into cabanas, handle tickets to water park, deal with guest water park issues. I also make sure everyone who has a cabana or any additional packages receive them and continue to make sure their stay is as expected.

Shift Lead

Dunkin' Donuts - Tannersville, PA
July 2020 to February 2021

Train new employees and new shift leaders. Make sure the store is clean, stocked up to date, make sure coworkers had good customer service, make sure orders are correct, deal with customer problems.

Assistant Teacher

Acorns to Oaks - Scotrun, PA
January 2020 to March 2020

I teach the kids the alphabet, shapes, colors, manners, and basic skills they should have by the time they are 3 years old.

Shift Leader

Dunkin' Donuts - Tannersville, PA
July 2019 to January 2020

I make sure the the orders are made correctly, handed out and made in a timely manner, make sure our customers get great customer service, make sure the store is stocked and clean, and make sure the employees are doing their job correctly making sure everything in the store is stocked and cleaned properly.

Education

Certification in Esthetician

The Beauty Institute - Allentown, PA
February 2021 to August 2021

High school or equivalent

Pocono Mountain West High School - Pocono Summit, PA
August 2014 to June 2017

Skills

- Child Care
- Experience with Children
- Toddler Care
- Classroom Management
- Shift Management
- Early Childhood Education
- Teaching
- Front Desk
- Body Waxing
- Computer skills
- Dermabrasion
- Administrative experience
- Sales
- Retail sales
- Customer service
- Childcare
- Makeup Application

- Meal Preparation
- Food Preparation
- Caregiving
- Pet Care
- Cashiering
- Home Care
- Time Management
- Babysitting