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## Experience

**12/2008–01/2018**

Product Specialist • Associate • Publix

- Responsible for ensuring correct quality control of materials and end products produced by the company
- Managed the quantity and types of materials used to fulfill custom orders
- Provided customer service to all patrons by helping them select or find specific products
- Maintained a clean, safe, and appealing environment according to OSHA regulations
- Developed and maintained departmental innovative practices.
- Provided on-call regional support
- Delegated responsibility and provided trainees with operational practices

**10/2015– Present**

Server/Bartender • Trainer • Longhorn

- Utilized excellent communication skills to provide a pleasant experience to customers
- Performed cashiering functions by closing checks and preparing end of shift reports
- Served Food and beverages while maintaining quality service to over seventy-five plus customers daily
- Organized large party reservations and ensured special requests were efficiently and accurately delivered
- Resolved complaints quickly and efficiently while keeping the customers best interests in mind

**02 /2023– Present**

Respiratory Tech • Scottish Rite

- Used expert knowledge of respiratory therapy standards for patient care
- Performed nasal and oral suctioning, oxygen/aerosol therapy, and cardiopulmonary treatments
- Administered respiratory medications while educating patients and families
- Implemented patient safety and comfort during all interactions

## Education

**Southern Crescent Technical College, Griffin, GA**

- Respiratory Care Program

