

Natasha Georges, LCSW

College Point, NY
(718) 354-5409

PROFESSIONAL SUMMARY

Non-profit and public professional with 10+ years of experience in community outreach, case management, and program coordination. Strong analytical, pattern detection and problem-solving skills with ability to learn quickly and efficiently. Excellent communication and writing skills. Working knowledge of underserved community strengths and needs.

AREAS OF STRENGTH

• Communication Skills • Crisis Management • Program Development • Family Centered • Multi-tasking

EXPERIENCE:

- 9/2018-Current **Family Services Coordinator**
LiveOnNewYork *Manhattan, NY*
- ♦ Worked closely with approximately 95 hospitals throughout New York City
 - ♦ Assessed family's readiness to engage in end of life decisions
 - ♦ Obtained legal authorization for organ donation
 - ♦ Executed legal first-person consent authorization
 - ♦ Ensured medical team had clear understanding of goals
 - ♦ Counseled families around end of life decisions
 - ♦ Ensured families receive support and counseling around bereavement
 - ♦ Closely collaborated with physicians, nurses and social workers
 - ♦ Clearly and accurately documented family's decision in legal database
 - ♦ Responsible for presenting clear and accurate information to families around organ donation
 - ♦ Managed high crisis dynamics within hospital setting
 - ♦ Conducted educational briefings for Attending Physicians and Nurses regarding organ donation
- 4/2017-10/2018 **Clinical Consultant**
Administration for Children's Services *Manhattan, NY*
- ♦ Provided 14 social workers with clinical consultations on high risk cases
 - ♦ Provided clinical supervision to CPS staff and intern
 - ♦ Conducted clinical family assessments and interviews
 - ♦ Provided counseling services as needed
 - ♦ Conducted staff trainings around family trends in respective communities
 - ♦ Provided written consultation on cases with substance abuse, domestic violence, mental health
 - ♦ Conducted division wide presentations to managerial and non-managerial staff
 - ♦ Collaborated with stakeholders in the community
 - ♦ Attended and engaged meetings in high risk communities to understand population needs
 - ♦ Identified and coordinated prospects for borough wide resource fair
 - ♦ Presented program goals and mission statement to outside organizations
- 6/2016-11/20016 **Therapist**
Integrity Senior Services *Manhattan, NY*
- ♦ Completed comprehensive initial assessment
 - ♦ Maintained clear updated records of client sessions
 - ♦ Coordinated services with client's providers
 - ♦ Ensured timely submission of all documentation
 - ♦ Ensured families/clients received appropriate support and resources

9/2013-4/2017

Family Services Coordinator

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Manhattan, NY

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5/2011- 7/2013

Family Foster Care Supervisor

Jewish Child Care Association

Bronx, NY

- ♦ Supervised six Master Level Social Workers and Interns, BA level staff
- ♦ Assisted in executing pilot program for New York City Foster Care System
- ♦ Oversaw caseload of 60+ families, achieved 90% permanency outcomes
- ♦ Educated staff regarding agency and Administration for Children Services (ACS) policies
- ♦ Conducted staff trainings and workshops throughout the agency
- ♦ Trained incoming staff on case management role
- ♦ Provided weekly supervision for each team
- ♦ Ensured staff meet agency mandates
- ♦ Revised and approved written court documents
- ♦ Facilitated evidence based practice groups
- ♦ Facilitated family team conferences
- ♦ Provided crisis intervention
- ♦ Created formal documents used by agency staff
- ♦ Worked closely with peer supervisors and directors to carry out tasks
- ♦ Ran weekly clinical team meetings
- ♦ Provided direct case coverage as needed

7/2008- 5/2011

Therapeutic Senior Social Worker

Jewish Child Care Association

Brooklyn, NY

- ♦ Worked effectively with a team in carrying out case responsibilities
- ♦ Conducted school visits and ensure IEPs are up to date
- ♦ Advocated client needs through the court system
- ♦ Carried out permanency goals using family centered practice
- ♦ Worked with families and children to achieve adoption and reunifications goals
- ♦ Connected families with community resources
- ♦ Ensured ACS policies and procedures were carried out
- ♦ Managed therapeutic caseload of 12 families
- ♦ Maintained JCCA/ACS case records
- ♦ Conducted monthly home visits to monitor client's well being
- ♦ Supervised MSW Interns

1/2010-12/2011

Social Work Consultant

Elmhurst Care Center, Nursing Home/Rehabilitation

Elmhurst, NY

- ♦ Responsible for completing all Mental Status Exams for new admissions
- ♦ Provided on site therapeutic counseling
- ♦ Assessed residents for mood disorder, cognition and behavior to create individualized care plans
- ♦ Informed residents and families of facility policies and procedures
- ♦ Completed full biopsychosocial on new intakes
- ♦ Ensured resident and family needs are met through advocacy

- ♦ Assisted other disciplines with appropriate discharge plans
- ♦ Worked closely with a multidisciplinary team to provide services to residents

EDUCATION: **University at Albany, State University of New York**
School of Social Welfare, LMSW

Awards: **Maslow Excellence in Practice Award** May 26, 2010
Jewish Child Care Association

Skills: Fluent in written and spoken Creole
Advanced Knowledge of Microsoft Word, PowerPoint, Excel and Connections
Trained in facilitating family team conferences
Trained in therapeutic crisis intervention
Trained in Motivational Interviewing
Outstanding communication, interpersonal and written skills
Seminar in Field Instruction Certified