

Magaly Castillo

Magaly Castillo
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San Jose, CA 95133

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Currently Training to become a firefighter !

Skills

* Ability to work in a fast paced environment , proficient with microsoft office, knowledge with social media.
* Able to work under pressure and multi-tasking as well as being organized and work oriented.

- Able to adapt
- Responsible
- Proactive
- Trustworthy
- Flexible
- Dynamic
- Determined
- Always on my feet
- Great Communication Skills
- Ready to help all the time

Experience

California's Great America / Aquatics and Entertainment Supervisor

May 2015 - December 2017, 2401 Agnew Road

I have the experience for being a lifeguard for two seasons and continuing with Ellis and Associates , as well as being a Supervisor for the guards and the entertainment department .

Providing them with the leadership and guidance in whatever is needed.

Micheal Kors / Sales Associate

October 2016 - August 2017, Great Mall

Making sure customers receive the best experience possible as well as making sure that it's not just customer service but more of a relationship.

Helping out managers train the new associates when they come into our team, providing them with support and guidance.

Making sure I achieve my weekly goals and keep trying to exceed them.

Tory Burch / Seasonal sales associate

October 2017- January 2018

Making sure that all clientele get the best experience they can get as well as making sure their needs are completed at an amazing customer service rate. Also had to keep up with sale's goals and quotas for the month . Ringing up clients that you get to engage with as well.

Atlantic Aviation/Customer Service Representative

February 2018 - February 2019, 1250 Aviation Ave

Working in a private FBO ensuring high end customer service is being provided to all pilots VVIP guests and passengers and well as tenants. Also played the role of security we would have to be the eye and ears of the facility and make sure safety is endured. Schedule making, Cleaning, email's phone calls and greeting would be done as well.

SunRise Villa San Jose/ Med Care Manager (Med Tech)

June 2019 - Present

Working as a med-tech I would be working alongside and RN/LVN caring for the resident living in the facility.

I would have to take care of the residents by giving them their medication on time, as well as keeping in touch with their MD making sure new orders are done.

In case of any emergency I would be called for first aid , and if out of my scoop I would contact EMS services.

Advocating for the residents was also a big part of the job, I would have to pay attention to behavioral changes and or physical changes and makes sure the physician would be up to date on their prognosis as well as their family.

Independence High School / High School Diploma

August 2013 - May 2017, 1776 Educational Park Dr

FootHill College / (IN THE PROCESS)

September 2017 - Present , Los Altos CA

Certifications

- > CPR
- > ECG/EKG
- > BLS
- > EMT
- > Lifeguard