

Faith Olsen

Quality control/assurance and customer service professional with almost 10 years of experience.

Hattiesburg, MS
(678) 832-7132
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EXPERIENCE

Pizza Hut — Production Associate

2023 - Current Hattiesburg MS

Team player, hardworking, and reliable with strong drive and an always learning mindset. Cultivated the ability to multitask in a fast paced environment while maintaining high quality control. Continued to grow and develop customer service and administrative skills.

Best Choice Roofing — Sales and Business Development Representative

2022 Hattiesburg MS

Sales-oriented mindset while building on previous QC and QA experience. Developed new strategies to increase penetration for the target market. Drove \$10,000 in expansion revenue. Conducted due diligence and continuously developed processes for new lead generation.

Inalfa — Operations Associate

2021 - 2022 Kennesaw GA

Quality control and assurance specialist throughout every part of the assembly process. Detail-oriented in a fast-paced environment. Resolved ineffective quality in a team setting. Trained new employees.

First Data — General Contractor

2017 Marietta, GA

Managed outbound deployment orders, paperwork, and organization. Maintained high quality control by reviewing specs and program requirements. Meticulous attention to detail required in a fast-paced environment.

McKesson Corporation — Material Handler

2016 - 2017 Duluth, GA

Quality control specialist dealing with purchase orders and invoices in a pharmaceutical environment. Managed organization of inventory in a high tech field. Examined, stocked and distributed materials and managed paperwork.

SKILLS

9 years of customer service experience

4+ years of quality control and quality assurance experience

Strong work ethic

Negotiation and communication skills

Administrative skills: organization, documentation, managing files, and more

Education

UMA - Health and Human Services Associates (ongoing began 2023),
Online

Body Design University - Vocational School,
Atlanta, GA

Brookwood High School,
Snellville, GA

Goodwill Industry — *Customer Service Representative*

2014 - 2016 Lawrenceville, GA

Quality control management throughout the entire purchase order process, from loading/unloading to filling and packing/unpacking. Managed outbound and inbound merchandise and paperwork. Maintained meticulous records according to company standards. Managed organization of inventory in a fast-paced environment.